

EXAMPLE

Goal: Improve the success of students in first-year courses to allow for better retention into second year.

Activities: Provide tutoring space & services; understand student difficulties; identify students at risk to fail or drop out

Define Targets: "Improve outcomes" means to increase course completion rates by all students by 5% by start of AY 2021-22

Outputs: Numbers: # pass/fail; Documentation: tutoring space finalized, seeking volunteer tutors, creating study advice

Get Data: # grades from IPE request, staff log of activities, survey to understand student difficulties

Comparisons: Yes - baseline data needed to compare before after for course completion rates

Outcomes: Short-term - students learn study strategies, grades rise & course completions rise; Intermediate: retention rises; Long-term: graduation rates increase